



www.SaltLampsAustralia.com
Australia's Premium Salt Lamp Supplier



be checked and verified that it was actually sold in compliance with Australian Standards by the original supplier. We would finally like these findings publicly disclosed for transparency.

We have been selling compliant salt lamps in Australia for over 8 years now and the above mentioned circumstance has not occurred to our knowledge. If it had occurred we're sure any person or persons would be in immediate contact with us should they be harmed by use of our product. In addition, other salt lamp importers we have conducted business with in Victoria over the last 8 years, none have ever reported this occurrence either. Some of the importers we deal with have been supplying salt lamps for over 15 years into the Australian market, so if this situation would have ever occurred we would have heard about it and taken corrective action.

The industry had a huge clean up about three years ago in Melbourne conducted by Energy Safe Victoria (ESV) and we were found to be fully compliant to the Australian Electrical Standards. However, at that time two smaller importers closed up shop which we believe was due to their lack of compliance to Australian Standards.

We have always made it a top priority to provide safe products into the Australian market and we will continue to do so long into the future. This is why we have discontinued some models of our product which were purchased from other importers as we deemed them potentially hazardous. For example: plug in salt night lights. So we are very particular about the high standards that we have set and continue to maintain.

Regarding the comment "made many attempts to make the following information and risk known to several Government Departments in Australia". We can only assume from this comment that the Government departments (not mentioned) DID NOT see this as a safety hazard and did not pursue the issue further. From the limited information provided here some people may assume that the Government was ignoring this issue, but this is only an assumption. We would like further details as to how many communications actually occurred and in what form. What official correspondence was received about the issue and what were the documented responses.

Regards the 3-prong plug? To our knowledge a three prong "Earthed" cable is not required in Australia for a simple ON/OFF cable assembly. (You can purchase equivalent light fittings from Kmart, Ikea, etc). However, an Earth wire is required for high current flow devices such as a large screen TV, dish washers, washing machines, etc. Further, from our research we have found no country around the world where an Earth wire with a salt lamp is provided. All countries we have found so far all supply a simple two wire ON/OFF switching cable.

Regards the circuit breaker? We have found that the smaller tungsten filament incandescent globes that we use may create a very small 'electrical spark' inside the globe when they 'pop'. Due to the sensitivity of modern circuit breakers, the millisecond (one millionth of a second) that the globe 'pops', the circuit breaker will switch off the entire circuit which could include up to 8 power outlets. We cannot say from the explanation above that this was the case, but from our experience it sounds a likely cause.

Please read on...



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Regards moisture formed by a salt lamp: We have a series of videos that explain why this occurs and how to avoid it. These videos can be viewed at the following link and are titled "Going on holiday and your Salt Lamps" and "Why do salt lamps bleed water?"

<http://www.saltlampsaustralia.com/free-info/faq/>

To read our compliance information please visit this link:

<http://www.saltlampsaustralia.com/contact-us/compliance/>

I trust this assists your decision to either use or not use a salt lamp.

Regards
Steven Bettles

Possible outcomes...

If anything, this will be a good wake-up call for the salt lamp industry. We agree that electrical safety is paramount and that any non-compliant devices are taken off the market.

As a result it will be a safer outcome for users of salt lamps in Australia as we have some of the tightest compliance laws in the world, and all importers need to adhere to the guidelines, just as we do.

OR, this is simply a storm in a tea cup based on limited factual information.